



CHRISTIAN THEOLOGICAL
SEMINARY

STUDENT COMPLAINT PROCESS

Students are encouraged to address concerns as they arise using the complaint procedures set forth in the [Student Handbook](#) and the [Student Financial Aid Handbook](#).

Student complaints may also be filed online with the [Indiana Commission for Higher Education](#).

- For complaints related to sexual or racial harassment, please see the [CTS Policy Against Discrimination & Harassment and the CTS Policy Against Sexual Harassment \(Title IX\)](#). The procedures are also printed in the [Student Handbook](#) beginning on page 25.
- For complaints related to your financial aid, please see the Financial Aid Appeals process on page 4 of the [Student Financial Aid Handbook](#).
- For all other types of complaints, please see the Guidance and Discipline of Seminary Students: Principles and Procedures section on page 18 of the [Student Handbook](#).

To initiate a complaint, please submit a written request to the Academic Dean or to the person designated in one of the special complaint processes referenced above. Your written request can take any form sufficient to explain your concern. You may also use the following [Complaint Form](#).

Distance education students residing in other states may contact the Indiana Commission for Higher Education <https://secure.in.gov/che/student-complaints/> concerning complaints after having completed the student complaint process.

CTS is accredited by the following bodies. You may reach out to them as well:

- [The Association of Theological Schools \(ATS\)](#)
- [The Higher Learning Commission \(HLC\)](#)
- [Commission on Accreditation for Marriage and Family Therapy Education \(COAMFTE\)](#)

You may also reach out to [The National Council for State Authorization Reciprocity Agreements](#).